



AWANE DENTAL DEBIT CARD PROGRAM

Welcome to the AWANE Dental Debit Card Program, a new and convenient way to receive instant payment for dental services that are reimbursable under your AWANE Dental Plan.

You will be receiving your Dental Debit Cards directly from Metavante in the next couple of weeks. Each member of your family who is covered under the AWANE Dental Plan will receive their own card. Please keep these in a safe place as it will be necessary to have cards for each member of the family. In order to utilize this card, you must follow the procedure described below. In just a few easy steps your dental services can be reimbursed at the time of service. No need to mail in claims!

Debit Card Procedure:

Go to the dentist and present your AWANE Dental Debit Card for the family member for which services are being provided.

Ask the dental office to call the 800 number listed on the card. See the line which reads "Authorization 800 403 5911".

AWANE will ask the dental office to fax a copy of the bill.

Dental office faxes hard copy of bill to AWANE at 1-877-218-8216.

AWANE inputs authorized payment amount onto debit card and calls the dental office back with the authorized amount.

Dental office swipes card and processes payment for the services provided.

No mailing in claims. No waiting for reimbursement. No paperwork.

Call us with any questions at 1-800-403-5911.

We will be happy to review this new procedure with you.